



Stop getting better and you will cease to be good!

Meteor Group

Meteor Gummiwerke K.H. Bädje GmbH & Co. Meteor Sealing Systems LLC

The Nine Principles of Meteor Quality Policy

1. Customer satisfaction

is a company goal as well as an element of our business strategy. The yardstick is set by our internal and external customers.

2. Responsibility

Each person must take responsibility for his or her work in the fulfillment of our goals. This is true for all functions in the organization.

3. Quality planning

Quality must be planned for all steps of the business process.

4. Zero errors

Our goal is zero errors, achieved through the use of systematic methods.

5. Quality of service

Our customers also assess the quality of our service. Inquiries, quotes, samples and complaints must be processed with care and as quickly as possible.

6. Quality of delivery

Product delivery takes place as specified, in the correct quantity, at the correct time, to the correct address.

7. Supplier involvement

Meteor quality performance is assured through close involvement of our suppliers within our quality management system.

8. Training

A fundamental requirement for successful quality management is education, training and motivation of our employees.

9. Commitment

Our quality policy, manual and procedures (QSV) are binding for all employees.